



2809 ANDERSONVILLE HIGHWAY
CLINTON, TN 37716

APPALACHIARIDGE.COM

865-265-0903

INFO@APPALACHIA RIDGE.COM

LEGEND

- OFFICE/CHECK-IN
- RESTROOMS
- LAUNDRY
- DOG PARK
- RV BACK-IN
- PULL-IN MOTORHOME ONLY
- PULL-THRU
- SIGNATURE SITE
- BUDDY SITE
- TINY HOMES
- LUXURY TENTS
- TREE HOUSE
- DUMPSTER



RESORT RULES, POLICIES & COURTESIES

*** YOU MUST SIGN OUR POLICIES FOR EVERY RESERVATION YOU HAVE AT Appalachia Ridge***

****Your reservation is not confirmed, until you have SIGNED our on-line policies page for each reservation you have & paid your deposit in full. Failure to sign does not release your monetary obligation for your reservation or our booking policies.****

GUEST AGREEMENT TO RESORT RULES, POLICIES & COURTESIES

Policies must be read and signed upon (electronically or in person). By signing this agreement, you are attesting that you have read, understand, and will adhere to these policies. Your reservation is not fully guaranteed until the signature is received. Appalachia Ridge reserves the right to change or cancel any reservation without any refund, that has not had the policies agreed to by the credit card holder/reservation holder's signature.

CHECK-IN TIMES, CHECK-OUT TIMES & EARLY ARRIVAL/LATE DEPARTURE POLICY:

Premiere RV Sites- Check-In 12:00 pm/Check-Out 11:00 am

Tiny Home/ Tent- Check-In 3:00 pm/Check-Out 11:00 am

Early check-in and late check out are based on availability, within 24 hours of your reservation arrival date, with a \$25.00 + tax charge and must be done through the registration office.

Quiet Hours: 10:00 pm to 8:00 am, unless otherwise stated.

CANCELLATION, CHANGE & REFUND POLICY:

Reservations MUST be cancelled or changed at least 8 days PRIOR to scheduled arrival date for a refund of deposit, all reservations will be locked in 7 days prior. If you need to cancel your reservation, you must call the resort during business hours. Email notifications are NOT accepted. Reservations CANNOT be shortened upon arrival or during your stay with any type of refund or transfer of money to a future reservation. Reservations are locked on the 7th day.

We offer an OPTIONAL \$25.00 Carefree Vacation Protection Program that allows you to cancel up until your day of arrival. Carefree Guarantee is NON-REFUNDABLE & must be purchased at time of booking. Carefree Guarantee does not provide refunds or credits for early departure.

In the event, you need to cancel inside the 7 day cancellation period and you have purchased the Carefree Guarantee policy at time of booking, you will be given a credit voucher for the amount of money paid LESS the \$25.00 Carefree Guarantee Policy. We will not issue a refund inside the 7 day cancellation period, but the Carefree Guarantee Vacation Protection Policy allows you to reschedule your dates with a Credit Voucher/Gift Certificate that will be valid for 5 Years. In the event you choose new dates, you will have the option to purchase the Carefree Guarantee for your new dates.

If you did not purchase the Carefree Guarantee, the cancellation policy will apply inside 7 days prior to arrival. No refunds will be given. We will not make any exceptions since we have offered this extremely affordable program that allows flexibility in uncertain times.

If you book online, Carefree Guarantee is automatically applied to your reservation, and it is detailed in your charges and total. If you booked online and you do not wish to keep the Carefree Guarantee policy, you have 24 hours to call us to remove carefree guarantee. After that time period, we will not remove the carefree Guarantee Policy.

The full reservation amount with taxes and fees will be charged for all "no show" reservations.

Reservations will be auto charged 7 days prior to arrival, which begins the 7 day cancellation period.

Camping/Glamping is an outdoor experience. No refunds or credits will be provided due to the discomfort of nature. Luxury Tents are a canvas structure. We do NOT refund due to weather inside of the 7 day cancellation policy or during stay. Extreme heat or cold weather will affect the temperature inside the tent. Please plan accordingly.

ACCOMMODATION MINIMUMS, OCCUPANCY LIMITS & FEES:

Luxury Tents & Tiny Homes must be reserved for a minimum of 2 nights in each accommodation.

RV Campsites are based on 4 people. It is \$6.00 per extra person over the age of 6 years old. Max 8 people on site.

PET POLICY & PET FRIENDLY ACCOMMODATION INFO:

All RV sites are pet friendly with a 4 pet limit.

Pet owners MUST clean up after their pet. There is a \$100.00 fine for not cleaning up after your pet on sites and public areas. Sites are checked daily. Please locate and use the Pet Waste Disposal Stations throughout the resort.

Limit of one pen/fence per site no larger than 10' X 10'. Lines used as dog runs are not allowed. Pets must be on a leash (6 ft. maximum) at all times. Pets can NOT be left outside (crated or tied) during a guest's absence from the campsite or resort. Excessive barking, in the presence or absence of a guest, will NOT be tolerated and must be curtailed immediately. Other disturbances such as growling or aggressive behavior will not be tolerated. If guests must leave due to pet-policy violations, there will be no refunds given.

SITE REQUESTS & ASSIGNMENT:

Although site requests and assignments cannot be 100% guaranteed due to a number of factors, Appalachia Ridge will make every effort to avoid site reassignment from the original site reserved. Sites reserved for one night may be moved at any time and without notice. Appalachia Ridge reserves all rights to site assignments.

SMOKING POLICY:

Please do not smoke or vape inside or within 25 ft. of our Registration Office, Bathhouse, or Laundry. Smoking inside of these structures will result in an additional fee of \$200.00.

PERSONAL GOLF CART POLICY:

All drivers of any golf cart must be at least 16 years of age & possess a valid driver's license. Children are NOT allowed to drive golf carts, even with adults. All golf carts must have head and tail lights. Guest must sign the appropriate golf cart agreement.

GENERAL RULES & INFORMATION:

- Speed limit 7 MPH. There are NO exceptions!
- All visiting guests must check in at registration for a car pass. Visitors MUST park in overflow parking. Visiting hours end at 10:00pm
- Bicycles ridden after dusk must be equipped with lights. ATVs are not permitted on property. Helmets must be worn while riding bicycles while on property at all times.
- Two vehicles are allowed per site. No parking or driving on grass. No parking in roadways. You must park as site permits or in overflow parking.
- Generators are not permitted.
- Please be courteous in keeping your site tidy and clean.
- Do not burn plastic, trash or glass in firepits. Do NOT roast marshmallows on gas firepits. Firewood is available for purchase in the office. Due to the threat of insect infestation, no outside source of firewood is permitted.
- No clotheslines attached to trees or anywhere on the campsite are permitted.
- Portable sunshade tents with no bottom are welcome. Occupant camping tents are NOT permitted.
- Tiny Home accommodations include linens, towels, Keurigs, cooking utensils & etc. Guests need to provide their own K-Kups for Keurig.
- Tent accommodations include linens, towels, standard coffee maker, cooking utensils & etc. Guests need to provide their own coffee for coffee maker.
- Firepits, Firepit Lids and Picnic Tables are not allowed to be placed in the grass. They must remain on the concrete pad.
- No discharge of fireworks of any kind.
- Wash Permits are available for purchase in the office. Please make the purchase prior to washing your RV or car on site the day it is to be washed.
- Parents/Guardians are responsible for the behavior of their children. Be aware of where your children are and what they are doing at all times. Children MUST be supervised in the bathhouses and restrooms. Parents/guardians will be held financially responsible for any damages caused by their children.
- Our ability to operate any and all amenities and/or activities is contingent on weather, park occupancy, maintenance needs and updates, and other factors. We do not guarantee all amenities will operate 100% of the time. Hours of operation may vary.
- *Tax amount includes all taxes and processing fees.
- We are a family friendly resort & we do ask that all guests treat other campers, glampers and staff members with common courtesy and respect.